

Q1 The online registration process was clear and easy to navigate

Answered: 166 Skipped: 3

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	0.60% 1	0.60% 1	5.42% 9	57.83% 96	34.34% 57	1.20% 2	166	4.26

Basic Statistics					
Minimum 1.00	Maximum 5.00	Median 4.00	Mean 4.26	Standard Deviation 0.64	

Q2 The cost of the Spring season was reasonable

Answered: 168 Skipped: 1

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	1.19% 2	2.38% 4	5.95% 10	35.71% 60	21.43% 36	33.33% 56	168	4.11

Basic Statistics					
Minimum 1.00	Maximum 5.00	Median 4.00	Mean 4.11	Standard Deviation 0.84	

Q3 The cost of the Fall season was reasonable

Answered: 168 Skipped: 1

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	Total	Weighted Average
(no label)	1.19% 2	7.74% 13	13.69% 23	60.71% 102	16.67% 28	168	3.84

Basic Statistics					
Minimum 1.00	Maximum 5.00	Median 4.00	Mean 3.84	Standard Deviation 0.83	

Q4 Communication from the HSA Board and Administration about the Travel Soccer tryout process was clear

Answered: 167 Skipped: 2

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	1.20% 2	7.78% 13	16.77% 28	43.11% 72	16.17% 27	14.97% 25	167	3.77

Basic Statistics				
Minimum 1.00	Maximum 5.00	Median 4.00	Mean 3.77	Standard Deviation 0.91

Q5 Communication from the HSA Board and Administration about the Spring and Fall seasons was clear

Answered: 168 Skipped: 1

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	2.98% 5	7.74% 13	13.10% 22	53.57% 90	19.64% 33	2.98% 5	168	3.82

Basic Statistics				
Minimum 1.00	Maximum 5.00	Median 4.00	Mean 3.82	Standard Deviation 0.95

Q6 My special request for my child's team placement with friends, siblings, etc. was honored

Answered: 168 Skipped: 1

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	1.19% 2	2.38% 4	5.36% 9	16.07% 27	13.69% 23	61.31% 103	168	4.00

Basic Statistics				
Minimum 1.00	Maximum 5.00	Median 4.00	Mean 4.00	Standard Deviation 1.01

Q7 I was a coach, and I found the criminal background checking process to be clear and easy

Answered: 167 Skipped: 2

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	2.40% 4	1.80% 3	5.39% 9	11.38% 19	7.19% 12	71.86% 120	167	3.68

Basic Statistics				
Minimum 1.00	Maximum 5.00	Median 4.00	Mean 3.68	Standard Deviation 1.17

Q8 Please add any general comments about how HSA could improve in the area of Registration and Administration:

Answered: 51 Skipped: 118

Q9 The hours of operation for the snack stand at Kohler were appropriate; it was often open and available at the right times

Answered: 156 Skipped: 13

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	7.69% 12	19.23% 30	21.79% 34	31.41% 49	2.56% 4	17.31% 27	156	3.02

Basic Statistics				
Minimum 1.00	Maximum 5.00	Median 3.00	Mean 3.02	Standard Deviation 1.05

Q10 The concessions at the snack stand were appropriate and were available

Answered: 156 Skipped: 13

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	3.85% 6	8.33% 13	23.72% 37	41.03% 64	5.13% 8	17.95% 28	156	3.43

Basic Statistics				
Minimum 1.00	Maximum 5.00	Median 4.00	Mean 3.43	Standard Deviation 0.92

Q11 I'd recommend that we invest more HSA resources in having a snack stand at Lakeside fields

Answered: 156 Skipped: 13

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	5.77% 9	21.15% 33	30.13% 47	16.67% 26	7.05% 11	19.23% 30	156	2.98

Basic Statistics				
Minimum 1.00	Maximum 5.00	Median 3.00	Mean 2.98	Standard Deviation 1.05

Q12 Please add any general comments about how HSA could improve in the area of snack stands:

Answered: 27 Skipped: 142

Q13 The cost of the Travel Soccer tryout was reasonable

Answered: 152 Skipped: 17

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	3.95% 6	5.26% 8	8.55% 13	37.50% 57	11.84% 18	32.89% 50	152	3.72

Basic Statistics					
Minimum 1.00	Maximum 5.00	Median 4.00	Mean 3.72	Standard Deviation 1.03	

Q14 During the off-season, my child's coach started the team practicing at the right time of the year to ensure the right level of preparation for the upcoming season

Answered: 138 Skipped: 31

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	Total	Weighted Average
(no label)	2.90% 4	8.70% 12	18.84% 26	46.38% 64	23.19% 32	138	3.78

Basic Statistics					
Minimum 1.00	Maximum 5.00	Median 4.00	Mean 3.78	Standard Deviation 0.99	

Q15 The tryout and team placement process was fair

Answered: 137 Skipped: 32

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	Total	Weighted Average
(no label)	7.30% 10	7.30% 10	29.93% 41	37.23% 51	18.25% 25	137	3.52

Basic Statistics					
Minimum 1.00	Maximum 5.00	Median 4.00	Mean 3.52	Standard Deviation 1.09	

Q16 My child's coach was focused on developing my child's strengths and addressing their competitive weaknesses on the field

Answered: 140 Skipped: 29

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	Total	Weighted Average
(no label)	2.86% 4	2.86% 4	19.29% 27	47.14% 66	27.86% 39	140	3.94

Basic Statistics

Minimum 1.00	Maximum 5.00	Median 4.00	Mean 3.94	Standard Deviation 0.92
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Q17 The communication of game and/or practice cancellations and rescheduling was clear

Answered: 139 Skipped: 30

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	Total	Weighted Average
(no label)	3.60% 5	2.88% 4	10.07% 14	43.17% 60	40.29% 56	139	4.14

Basic Statistics

Minimum 1.00	Maximum 5.00	Median 4.00	Mean 4.14	Standard Deviation 0.96
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Q18 My child's coach was generally prepared for practice and appeared knowledgeable about soccer

Answered: 138 Skipped: 31

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	Total	Weighted Average
(no label)	2.17% 3	2.90% 4	7.97% 11	39.13% 54	47.83% 66	138	4.28

Basic Statistics

Minimum 1.00	Maximum 5.00	Median 4.00	Mean 4.28	Standard Deviation 0.89
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Q19 My child's coach appeared to abide by the HSA code of conduct to put learning, fun, player development and fair play ahead of winning

Answered: 139 Skipped: 30

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	Total	Weighted Average
(no label)	1.44% 2	2.88% 4	13.67% 19	36.69% 51	45.32% 63	139	4.22

Basic Statistics

Minimum 1.00	Maximum 5.00	Median 4.00	Mean 4.22	Standard Deviation 0.89
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Q20 Please add any general comments about how HSA could improve in Travel soccer:

Answered: 37 Skipped: 132

Q21 The intramural teams in my child's division were competitively balanced; the games were usually close and competitive

Answered: 150 Skipped: 19

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	9.33% 14	8.00% 12	9.33% 14	33.33% 50	4.00% 6	36.00% 54	150	3.23

Basic Statistics					
Minimum 1.00	Maximum 5.00	Median 4.00	Mean 3.23	Standard Deviation 1.19	

Q22 My child's uniform was of a good quality, and fit well

Answered: 151 Skipped: 18

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	2.65% 4	7.28% 11	9.27% 14	44.37% 67	21.85% 33	14.57% 22	151	3.88

Basic Statistics					
Minimum 1.00	Maximum 5.00	Median 4.00	Mean 3.88	Standard Deviation 0.99	

Q23 Starting intramural practices in mid August provides the right level of preparation to be ready for the season to start in the second week of September

Answered: 151 Skipped: 18

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	3.97% 6	7.28% 11	3.97% 6	45.03% 68	11.26% 17	28.48% 43	151	3.73

Basic Statistics					
Minimum 1.00	Maximum 5.00	Median 4.00	Mean 3.73	Standard Deviation 1.02	

Q24 The intramural season generally ends

in the 2nd week in November; I think it should end earlier.

Answered: 152 Skipped: 17

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	9.21% 14	31.58% 48	13.82% 21	13.16% 20	0.66% 1	31.58% 48	152	2.48

Basic Statistics					
Minimum 1.00	Maximum 5.00	Median 2.00	Mean 2.48	Standard Deviation 0.98	

Q25 The professional trainers that ran practice sessions in the preseason were organized and ran an effective training session

Answered: 151 Skipped: 18

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	9.27% 14	9.27% 14	14.57% 22	17.22% 26	5.30% 8	44.37% 67	151	3.00

Basic Statistics					
Minimum 1.00	Maximum 5.00	Median 3.00	Mean 3.00	Standard Deviation 1.23	

Q26 My child was given fair playing time during games

Answered: 150 Skipped: 19

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	0.00% 0	2.00% 3	4.00% 6	36.67% 55	38.00% 57	19.33% 29	150	4.37

Basic Statistics					
Minimum 2.00	Maximum 5.00	Median 4.00	Mean 4.37	Standard Deviation 0.69	

Q27 The communication of game and/or practice cancellations and rescheduling was clear

Answered: 150 Skipped: 19

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	2.00% 3	5.33% 8	3.33% 5	36.67% 55	31.33% 47	21.33% 32	150	4.14

Basic Statistics				
Minimum 1.00	Maximum 5.00	Median 4.00	Mean 4.14	Standard Deviation 0.96

Q28 Field locations for my child's games were clearly communicated and easy to understand

Answered: 151 Skipped: 18

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	0.66% 1	10.60% 16	4.64% 7	39.74% 60	26.49% 40	17.88% 27	151	3.98

Basic Statistics				
Minimum 1.00	Maximum 5.00	Median 4.00	Mean 3.98	Standard Deviation 0.98

Q29 Referees for my child's games were qualified, fair and controlled the games

Answered: 150 Skipped: 19

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	3.33% 5	6.00% 9	12.67% 19	28.67% 43	12.67% 19	36.67% 55	150	3.65

Basic Statistics				
Minimum 1.00	Maximum 5.00	Median 4.00	Mean 3.65	Standard Deviation 1.06

Q30 My child's coach was generally prepared for practice and was knowledgeable about soccer

Answered: 151 Skipped: 18

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	3.31% 5	2.65% 4	6.62% 10	32.45% 49	34.44% 52	20.53% 31	151	4.16

Basic Statistics				
Minimum 1.00	Maximum 5.00	Median 4.00	Mean 4.16	Standard Deviation 1.00

Q31 My child's coach appeared to abide by the HSA code of conduct to put learning, fun, and fair play ahead of winning

Answered: 151 Skipped: 18

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	1.32% 2	0.66% 1	3.31% 5	31.79% 48	41.72% 63	21.19% 32	151	4.42

Basic Statistics

Minimum 1.00	Maximum 5.00	Median 5.00	Mean 4.42	Standard Deviation 0.76
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Q32 Please add any comments about how HSA could improve the Intramural Soccer program:

Answered: 39 Skipped: 130

Q33 As a coach, HSA provided sufficient resources (recommended drills, activities, equipment) to help me run effective practices

Answered: 146 Skipped: 23

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	2.05% 3	6.16% 9	6.16% 9	11.64% 17	4.79% 7	69.18% 101	146	3.36

Basic Statistics

Minimum 1.00	Maximum 5.00	Median 4.00	Mean 3.36	Standard Deviation 1.16
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Q34 League rules, regulations, policies and coaching expectations were clearly communicated to coaches

Answered: 144 Skipped: 25

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	2.08% 3	2.78% 4	8.33% 12	15.28% 22	6.94% 10	64.58% 93	144	3.63

Basic Statistics

Minimum 1.00	Maximum 5.00	Median 4.00	Mean 3.63	Standard Deviation 1.07
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Q35 I am planning to volunteer again as a coach for HSA next year

Answered: 144 Skipped: 25

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
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(no label)	3.47% 5	0.00% 0	4.17% 6	12.50% 18	9.72% 14	70.14% 101	144	3.84
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Basic Statistics

Minimum 1.00	Maximum 5.00	Median 4.00	Mean 3.84	Standard Deviation 1.22
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Q36 I'm not interested in coaching, but would be willing to volunteere in another capacity if solicited (field maintenance, league coordinator, snack stand, etc).

Answered: 143 Skipped: 26

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	2.10% 3	4.20% 6	11.19% 16	11.89% 17	2.80% 4	67.83% 97	143	3.28

Basic Statistics

Minimum 1.00	Maximum 5.00	Median 3.00	Mean 3.28	Standard Deviation 1.01
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Q37 Please add any general comments about how HSA could improve the experience for coaches and/or volunteers:

Answered: 12 Skipped: 157

Q38 Fields and grounds were generally maintained in adequate condition to allow for safe play

Answered: 148 Skipped: 21

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	1.35% 2	4.05% 6	6.08% 9	57.43% 85	31.08% 46	0.00% 0	148	4.13

Basic Statistics

Minimum 1.00	Maximum 5.00	Median 4.00	Mean 4.13	Standard Deviation 0.80
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Q39 HSA maintains and presents our fields and facilities in a way that makes me proud to be part of the club

Answered: 147 Skipped: 22

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
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(no label)	0.68% 1	6.80% 10	16.33% 24	47.62% 70	27.89% 41	0.68% 1	147	3.96
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Basic Statistics

Minimum 1.00	Maximum 5.00	Median 4.00	Mean 3.96	Standard Deviation 0.88
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Q40 The goals and nets used in play in a good, safe working condition

Answered: 147 Skipped: 22

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	2.04% 3	4.76% 7	9.52% 14	54.42% 80	28.57% 42	0.68% 1	147	4.03

Basic Statistics

Minimum 1.00	Maximum 5.00	Median 4.00	Mean 4.03	Standard Deviation 0.87
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Q41 The parking lots were clearly marked, and there was adequate parking space

Answered: 146 Skipped: 23

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	7.53% 11	23.97% 35	21.92% 32	35.62% 52	10.27% 15	0.68% 1	146	3.17

Basic Statistics

Minimum 1.00	Maximum 5.00	Median 3.00	Mean 3.17	Standard Deviation 1.13
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Q42 The restrooms at Kohler field were well maintained, clean and operational

Answered: 147 Skipped: 22

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	10.88% 16	19.05% 28	27.89% 41	28.57% 42	4.08% 6	9.52% 14	147	2.95

Basic Statistics

Minimum 1.00	Maximum 5.00	Median 3.00	Mean 2.95	Standard Deviation 1.09
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Q43 My child and/or team used the Kohler clubhouse for team related activities

Answered: 147 Skipped: 22

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	5.44% 8	12.93% 19	9.52% 14	26.53% 39	2.72% 4	42.86% 63	147	3.14

Basic Statistics					
Minimum 1.00	Maximum 5.00	Median 4.00	Mean 3.14	Standard Deviation 1.11	

Q44 The Kohler Clubhouse is well maintained and has the needed amenities to support team related functions.

Answered: 146 Skipped: 23

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	5.48% 8	17.12% 25	25.34% 37	19.86% 29	2.74% 4	29.45% 43	146	2.96

Basic Statistics					
Minimum 1.00	Maximum 5.00	Median 3.00	Mean 2.96	Standard Deviation 0.99	

Q45 If you noted a safety concern at any HSA field location, please describe:

Answered: 22 Skipped: 147

Q46 I would like to see HSA invest more resources into player development

Answered: 147 Skipped: 22

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	0.00% 0	2.72% 4	21.77% 32	47.62% 70	25.17% 37	2.72% 4	147	3.98

Basic Statistics					
Minimum 2.00	Maximum 5.00	Median 4.00	Mean 3.98	Standard Deviation 0.77	

Q47 I would like to see HSA invest more resources into fields and goals

Answered: 146 Skipped: 23

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	0.00% 0	10.96% 16	47.26% 69	27.40% 40	12.33% 18	2.05% 3	146	3.42

Basic Statistics				
Minimum 2.00	Maximum 5.00	Median 3.00	Mean 3.42	Standard Deviation 0.85

Q48 I would like to see HSA invest more resources into infrastructure and facilities (clubhouse, restrooms, etc.)

Answered: 147 Skipped: 22

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	0.68% 1	9.52% 14	35.37% 52	31.97% 47	20.41% 30	2.04% 3	147	3.63

Basic Statistics				
Minimum 1.00	Maximum 5.00	Median 4.00	Mean 3.63	Standard Deviation 0.94

Q49 I would like to see HSA invest more resources into the snack stands

Answered: 145 Skipped: 24

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	N/A	Total	Weighted Average
(no label)	6.21% 9	19.31% 28	46.21% 67	20.00% 29	5.52% 8	2.76% 4	145	2.99

Basic Statistics				
Minimum 1.00	Maximum 5.00	Median 3.00	Mean 2.99	Standard Deviation 0.94

Q50 Please add any general comments about how HSA should use club resources for future investments:

Answered: 19 Skipped: 150